

AWESOME FISHING LIMITED (updated 18/03/22)

Client info, terms, conditions & FAQ.

GENERAL INFO

Awesome Fishing Limited (8370541), owns and operates 'Bang Tidy' a 6.6m open sports vessel, MCA approved through YDSA, and is licensed to carry 3 passengers (adults & children), plus 1 crew (skipper / guide) with a combined passenger weight of 275kgs, to include angler(s) and associated luggage.

Awesome fishing Ltd (Bang Tidy) is based from Dale (SA623RB), and all trips leave and depart from this location, unless alternative arrangements have been made by prior arrangement. Any session has a bespoke departure time, and all sessions require electronic advance bookings, which can be made via Email, Whatsapp business or text. This is so we have a complete transcript of any booking conversation, so any discrepancies can be swiftly dealt with. Due to the area's topography, we suggest a wifi messaging platform due to often patchy mobile phone signal. (Hence Whatsapp)

Bang Tidy is equipped with the required safety equipment which includes life jackets. *Bang Tidy* has 8 auto inflate life jackets aboard, and remains the only charter vessel to insist on the mandatory wearing of life jackets for all passengers, whilst aboard the vessel, no exceptions.

Life jackets will be fitted prior to you boarding the vessel, followed by a brief water / vessel safety talk, to include location of life saving appliances, do's & don'ts while you are aboard the vessel, and any questions you may have. Any passenger or parent / guardian of any child who may have a medical condition, should mention it, when asked before boarding the vessel.

The Minimum age is 8 years old, this is the smallest life jacket we have aboard. IF a child who comes aboard who can't reasonably fit into one of our supplied life jackets, then we suggest you hire a suitable buoyancy aid from the local surf shop, Celtic Watersports, located at the Boat House, at the top of the Slipway. *Bang Tidy* lacks the space to store life jackets for all eventualities due to size of the vessel – which is one of the smallest vessels for charter angling in Wales.

Any personal items brought aboard are done so entirely at your own risk, these include but are not limited to any electronic devices, personal effects, fishing equipment, clothing either worn or carried aboard. Awesome Fishing Ltd suggests that anyone concerned take out additional insurance cover, to include possibility of a domestic UK travel insurance policy.

Awesome Fishing Ltd reserves the right to alter any session booked due to adverse weather or sea conditions without prior notice, to include the potential for full cancellation if conditions are deemed to be unfavourable for the session booked. Your safety is a paramount concern and as such the skipper's decision is final in all cases.

Awesome Fishing Ltd will not be held liable for any losses due to cancellation for travel &/or accommodation, if a trip booked cannot proceed for any reason. The skipper (JIMMY LEMON) will advise if your trip is cancelled as soon as possible, generally by call & Whatsapp message.

SAFETY (INC MEDICAL)

Any passenger with any pre-existing medical condition, should make this known to *Awesome Fishing Ltd* prior to the booking being taken; generally it is a question that is asked at this time. You will be further asked before you board the vessel, for any rapid onset or historical medical conditions, for example but not restricted to:

Asthma, Hay fever, Sea / motion sickness, Epilepsy, diabetes, heart conditions, hearing issues, breathing issues, personality disorders (Autism spectrum), ADD, ADHD, mobility issues (MS, ME, recent joint surgery, or injuries of eg Bursitis, Tendonitis), Covid vaccination status, COPD, Diabetes. IF you have had any medical treatment for which you now take medication, please identify this.

Please also identify any medicines you may be bringing aboard eg Asthma pump, pills etc & location of them, and means to administer.

Awesome fishing Ltd is responsible for you and your family friends & as such has a duty of care for you while you are aboard the vessel. In the event of an emergency either with a passenger or the vessel, this information could be the difference between life and death, and provide valuable info for the emergency services should they be required.

A medical questionnaire including next of kin contact information is available for download and is to be filled in by every passenger. No exceptions, your session departure may be delayed if this has not been completed. Parents should identify any potential concerns relating to their children.

Whilst preparing to be on the water please follow our advice:

- 1) Please wear suitable clothing for time on the water, (wind proof jacket, water-proof trousers (optional), head gear (hat), eye wear (sun or polarised glasses).
- 2) NO open toe footwear (NO FLIP FLOPS, SANDALS OR SIMILAR)
- 3) Additional items: Sunscreen, Hand sanitisers, optional masks, Plastic bag for carrying fish home or small cool bag. (hand sanitiser is available on board)
- 4) Prescription medication as required by a passenger.
- 5) Bring light snacks, including water to drink, sharing snacks (to include skipper) extremely welcome. For full day sessions (6-8 hrs) the skipper can get peckish (pork pies welcome)!
- 6) **NO ALCOHOL TO BE BROUGHT ABOARD THE VESSEL**, any passenger appearing to be intoxicated will be prevented from boarding vessel, and *Awesome Fishing Ltd* reserves the right to cancel the session & retain session fees & deposit in full.
- 7) **NO ILLEGAL SUBSTANCES TO BE BROUGHT ABOARD FULL STOP. Any one who appears to be under the influence of a controlled substance, may have their session cancelled, and any deposit or trip fees paid will not be refunded.**
- 8) **NO BANANAS OR LEEKS TO BE BROUGHT ABOARD IN ANY FORM. IF FOUND ABOARD THEY WILL BE PUT OVER THE SIDE, Awesome fishing will not be liable for any costs incurred by you in this possible eventuality!**

BOOKING T&Cs:

- 1) The main platform for booking contact is WHATSAPP BUSINESS, (07428162600) this is primarily as we keep a complete record of all conversations & this can be quickly accessed on the water, any disputes can quickly be rectified.
- 2) ALL bookings require an advance fuel deposit paid by bank transfer at time of booking. No session is confirmed until a deposit has been received. All deposit payments are via bank transfer, to *Awesome Fishing limited*. Account numbers will be sent to you via Whatsapp.
- 3) Bookings made at less than 28 days notice, the Fuel deposit becomes immediately non refundable in the event you cancel (see below)
- 4) IF YOU Cancel: All fuel deposits become immediately non refundable 28 days prior to the fishing session booked date, this date starts at midnight on the day booked, regardless of what time in that day your session is booked into. This applies to single or multi session bookings & charters.
- 5) Should you cancel a session booked with more than 28 days to your booking, *Awesome Fishing* will first seek to reschedule your trip if this is possible. If not *Awesome Fishing Ltd* will refund the deposit within 21 working days, we will request your bank info & refund back to the person who booked the trip in the first instance. During peak season this may take longer due simply to the fact we are hardly in our office.
- 6) **PER PERSON BOOKINGS**: For bookings that are altered by you in any way (eg 3 spaces were booked on a per person rate, 2 arrive (1 drops out) the balance due is for 3 people), less any deposit already paid.
- 7) **CHARTERS**: the price is for the boat & that price is regardless of occupancy number. If you booked it for 2 and a 3rd arrives, please ensure the combined weight of all passengers does not exceed 275kgs – this is for our stability reasons & the 3rd person may be denied if stability might be adversely affected.
- 8) Any session starts from a set time confirmed by the skipper the night before, eg 0830. *Awesome fishing* will ask you to be on the pontoon atleast 15 mins prior to your departure time. This avoids possibility of delayed departures which may (& usually do) affect trips booked in after you, all our departures are tide specific.
- 9) Please allow sufficient travel time from accommodation to Dale & locating suitable parking. Car park does get extremely busy, sometimes so busy there is nowhere obvious to park!
- 10) **DAMAGE to equipment**: Accidents happen, but if you borrow our equipment, you are responsible for it while you are aboard. You will be shown exactly how to use it, however sometimes (not often) damage does occur.
 - Accidental deployment of any life jacket - £50 re arming fee
 - Broken Rod tip - £10
 - Broken Rod section - £50
 - Damage to any reel - £20-50
 - Lost Rod & reel (over side) - £150
 - Lost lures: Soft Plastics @ £5 each, Hard plastics £10 each.
 - Mackerel / feather sets – included in trip prices
 - Weights – Excessive losses are charged for @ £1 a weight
 - ANY accidental damage caused to any of the vessel's equipment will be charged for, eg: damage to electronics through negligence on the part of the passenger. Best idea, don't touch anything!

GDPR & Your right privacy:

We as part of the booking procedure will take some personal information from each client, some initially and certain information at a later stage. This information can be collected by Awesome Fishing in the form of a telephone call, text or email; occasionally by a face to face conversation. The information we would be likely to collect is as follows:

- **Name**
- **Age**
- **Banking information (if refund required)**
- **Local area address / region (if not a visitor)**
- **Your visiting address (Holiday accommodation)**
- **Medical info (if applicable)**

Awesome Fishing Ltd may share some / all this information as part of normal business activity with a third party, if requested. This might be in the form of banking records for the accountant, information required by the police / a rescue service (in the unlikely event of an incident on the water) or to a third party such as a local council where the information makes up our annual accounts. (eg Loan / grant application).

If you have paid a deposit or monies by bank transfer, the details of that transaction are held within our bank accounts. We do not store the full information elsewhere, although we will keep a record of an amount of money for accounting purposes.

Awesome Fishing respects the privacy of all clients, whether adult or child, and from time to time we would like to post images of fish to our social media and website platforms. Should this instance arise, we will always ask your permission to do so; in the case of children, we never post a full name on social media, and we require a text sent to us, where we can screen capture it for our records. Pictures maybe used on the following:

- www.fish4bass.tel pic gallery
- *Awesome Fishing Wales Facebook – news feed post / specific trip advert*
- *Facebook: Jimmy Lemon – Personal page, timeline review posts (daily)*
- *Instagram: Awesomefishuk – Specific image relating to trips during a day*
- *Charter boats UK (Bang Tidy Gallery): Specimen fish only*
- *Trip Advisor: Awesome Fishing Dale, gallery as required.*

Awesome Fishing Ltd will not disclose or discuss financial or sensitive personal information however so received with any third party in a manner described generally as 'here-say', whether that be online, other electronic means or in a verbal conversation.

Thanks

James Lemon

Pro Angler & Managing Director @ Awesome Fishing Limited

Pro Brand Ambassador Humminbird & Minn Kota UK

