

## WANDA CURLEE

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- Professional Development
- Program Management
- Oversight
- Business Continuity Planning
- Team-Building & Leadership
- Client Negotiations
- Resourcing
- Hands-On Project Manager
- Sr. Management Negotiations
- Proposal Development
- Profit and Loss
- M&A

Highly-qualified bilingual program management leader, experienced in global markets, government projects, and complex IT/Information Systems/Managed Services projects. Proven expertise generating profit-driven results in an international environment, instituting oversight and governance to attain stated goals. Motivating manager who challenges personnel in fun yet results-oriented manner. Innovative problem-solver and resourceful facilitator who can tackle complex projects and bring together parties with diverse perspectives. TS/SCI/Poly.

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### *Experience Improving Productivity /Increasing Revenues*

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## PROFESSIONAL EXPERIENCE

**IAG**, Exton, PA

2017 to present

*Providing requirements elicitation and project management expertise to Fortune 1000 clients*

### CONSULTANT

- Provide project and program governance to IAG consultant
- As needed training to project managers to increase value add

**PM POWERED**, Exton, PA

2016 to present

*Management development agency that delivers workshops, seminars, keynotes and coaching for project, program and portfolio management (PPPM); organizational change management and continuous process improvement (CPI)*

### GENERAL MANAGER, SPEAKER & COACH

- Provide PPPM consulting to government organizations
- CPI services provided to small businesses

**American Public University Systems**, Exton, PA

2015 to present

*Online University focused on the education of veterans and active duty personnel*

### ASSOCIATE PROFESSOR

Full-time professor providing assisting the University in the following areas:

- Updated Graduate level classes in team leadership, organizational behavior and leadership
- Instruct over 300 students in reverse logistics, leadership, team leadership and organizational behavior
- Instructor for students writing master thesis in logistics and reverse logistics

**BRISK Business**, Exton, PA

2015 to 2016

*International Portfolio, Program, Project Management and Supply Chain Consulting company*

**PRINCIPAL CONSULTANT**

Business owner of project/program/portfolio tool and oversee governance for client accounts

- Developed Portfolio Management Framework for global legal firm's IT department
- Led the Master Scheduler and Proposal Coordinator efforts; internal and clients
- Oversaw the development of approximately 3 proposal efforts per week; value ~\$500K
- Drove implementing portfolio management within BRISK

**Hewlett-Packard**, Wayne, PA

2014 to 2015

*International IT and product company*

**DIRECTOR, PORTFOLIO & PROGRAM**

Business owner of project/program/portfolio tool and oversee governance for outsourcing accounts

- Transitioned six member dysfunctional Portfolio Management Office team into a functional, cohesive team providing leadership credible reports
- Restructured team and tools to minimize subjective data and increase gold source which increased accurate reports by 50%
- Decreased \$600M global portfolio losses by 10%
- Developed trending portfolio trending reports with recommendations to adjust sales cycle and types of RFPs pursued
- Implemented Agile methodology with IT department to expedite project/program/portfolio reporting tool changes
- Represented business at Project/Program/Portfolio management tool configuration control board; minimized churn of change requests by developing a product roadmap

**Deloitte**, Exton, PA

2009 to 2013

*International consulting and audit company focusing on the fortune 1000 and Government*

**SENIOR MANAGER, FEDERAL PRACTICE**

Responsible for coordinating the transition of BearingPoint legacy employees into Deloitte Federal Consulting

- Led and coordinated the Deloitte/BearingPoint Transition Project Management Office (CONUS/OCONUS) command center; transition declared success within three months of transition
- Led the development of transition plans to integrate the new organization model
- Transition Manager for large, complex (greater than \$15M) proposals in Federal area
- Wrote transition management process for Federal Capture Process
- Led development of management volumes for Federal proposals greater than \$10M
- Received highest rating for RFP project management and management sections written from Federal Government; including the largest DOJ RFP issued and subsequently won

**BearingPoint**, Exton, PA

2006 to 2009

*International IT consulting company focusing on the fortune 1000 and Government, employing 15,000 people*

**SENIOR MANAGER, QUALITY ASSURANCE & RISK MANAGEMENT**

Responsible for developing project management best practices and training, project audits, and leading complex engagements

- Led the PMO for transition of \$1B of Public Services Assets to Deloitte;
- Turnaround Program/Project Manager for government and commercial practices; saved company over \$500M
- Developed internal project management certification project; resulted in a 10% decrease in replaced project managers
- Developed project metric driven dashboards for senior management; decision-making based on objective vs. subjective data
- Developed and implemented project metrics for large projects and programs
- Project Leader, customization and implementation of Deltek cost accounting system

**Lincoln Financial**, Philadelphia, PA

2005 to 2006

*International Insurance provider to fortune 500 companies and individuals, employing 25,000 people*

**VICE PRESIDENT, CORPORATE IT GOVERNANCE & PROJECT TRACKING OFFICE**

Responsible for process re-engineering, enterprise wide IT projects and implementing a corporate project tracking office.

- Established and led IT Governance & Project Tracking Organization
- Implemented corporate project management methodology
- Program manager for all enterprise wide IT projects, with P&L responsibility
- Led full IT infrastructure replacement due diligence and effort to in-source payroll and HRIS systems, \$5.2M saved in 18 months
- Coordinated and led efforts for Implementation PMO for Lincoln/Jefferson-Pilot merger

**Marsh (Corporate Office of Marsh & McLennan)**, Greensboro, NC

2002 to 2004

*Global Insurance provider to fortune 500 companies, employing 35,000 people worldwide*

**VICE PRESIDENT, PROGRAM MANAGEMENT OPERATIONS (2002 – 10/2004)**

Responsible for all aspects of implementing, overseeing, and managing the project management operations for the Business Support Services organization

- Responsible for implementing Nationwide Service Centers with over 400 employees, and implemented Business Continuity Plan and testing for newly implemented Service Centers
- Established Project Management Organization and integrated with IT organization, and implemented project management methodology.
- Implemented Livelink software tool as project management tracking and project document repository.
- Oversaw Seibel program, including yearly financials.
- Developed yearly capital expenditures, monthly and quarterly program/project forecasts, budgets.

**NCR**, Greensboro, NC

1998 to 2002

*\$1.6 B solutions provider for retail, financial, & data warehousing industries, employing 36,000 people worldwide. Regional headquarters in London, Australia, Japan, and the US. Dayton is worldwide headquarter.*

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**VICE PRESIDENT, PROGRAM MANAGEMENT OPERATIONS (2001 - 2002)**

Responsible for staffing, as well as internal and external project bids within worldwide customer services business unit. Ensured maintenance of gross margin and profitability on all projects. Prepared, monitored, and implemented \$200 M budget with revenue responsibility for \$600 M. \$600K savings in operating costs through use of task force to define project accounting systems and outsourcing of break/fix areas. 12% reduction in operating costs through implementing instant messenger. 95% reduction in processes/procedures through streamlining and installation of quick-tip sheets.

**EXECUTIVE PROGRAM MANAGER (1998 – 2001)**

Provided governance and oversight of project management activities crossing over business unit boundaries. Conducted horizontal project management training for 600+ managers. Served as corporate representative for complex project recoveries. Owned project management methodology and all horizontal project management processes/procedures. 50% reduction in projected losses and identification of 20 projects, including US Postal Service. Led worldwide quick look audit for the company portfolio. \$5M annual savings by migrating classroom training to blended learning. 50% reduction in projected losses and 75% reduction in schedule during recovery of project in Mexico.

**Vanstar**, Greensboro, NC

1997-1998

*\$500 M company, providing outsourcing (managed) services, including network management, asset management, break/fix, and data services.*

**SENIOR PROGRAM MANAGER**

Provided program management for all projects more than \$250K. Developed processes/procedures for newly-created project management office. Led, mentored, and developed fledgling organization. Within three months of start date, generated dashboards with schedule and cost information. 32% average gross margin subsequent to incorporating new costing model. 100% project methodology compliance following implementation of in-house six-week project management course. 3% failure rate for junior managers subsequent to development of formal mentoring program.

**AT & T**, Greensboro, NC

1985-1997

*\$66 B voice, video, and data communications company, serving consumers, businesses, and government.*

**HEALTHCARE PROGRAM MANAGEMENT OFFICE, DIRECTOR (1995-1997)**

**SENIOR INTERNAL AUDITOR (1993-1995)**

**PROGRAM MANAGER (1991-1993)**

**SALES SPECIALIST (1989-1991)**

**PROJECT MANAGER (1985-1989)**

Rapid promotion through progressively responsible positions. Supported sales/marketing with technical/project management presentations. Conducted special investigations with corporate security. Developed market with Department of Defense for new technology insertion program and managed DOD classified projects.

**ADJUNCT FACULTY**

Facilitates online doctoral, graduate and undergraduate project management courses, introductory college classes, critical thinking, and strategic management classes. Member of doctoral dissertation committees. Designs and updates project/program management graduate and undergraduate classes.

University of Phoenix, Online  
NorthCentral University, Online  
Kaplan University, Online  
Western International University, Online  
Axia, Online  
Drexel University, Online  
Orange Lutheran Online High School, Online

1999-2016

**Military Experience – US Navy – Naval Intelligence Officer – Commander (Active/Reserve)**

## **EDUCATION AND PROFESSIONAL DEVELOPMENT**

**Doctor of Management in Organizational Leadership – University of Phoenix, Phoenix, AZ**  
**MBA in Technology Management – University of Phoenix, Phoenix, AZ**  
**BA and MA in Spanish – University of Kentucky, Lexington, KY**

### **CERTIFICATIONS & LICENSES**

Program Management Professional, Project Management Institute  
Project Management Professional, Project Management Institute  
Project Management Institute – Risk Management Professional  
Emergency Medical Technician

### **PROFESSIONAL ORGANIZATIONS**

Chair, International Development Special Interest Group Project Management Institute (2006 to 2010)  
Project Management Institute – Education Committee, Member Advisory Group (2008 to 2010)  
Vice President for Certification & Education for the Piedmont Triad Project Management Institute (1997 to 2002)  
Project Management Institute – Research Committee, Member Advisory Group (2004 to 2006)  
Project Management Institute – Member of PgMP Panel (2007 to present)

**Languages** – Spanish – Verbal and Written

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**ADDENDUM WANDA CURLEE**

**PUBLICATIONS/PRESENTATIONS/REVIEWER**

Society for Advancement of Management Conference 2006 – Major Milestones Paper and Project Management/SAM Conference Proceedings - Apr, 2006

PMI North American Congress 2005 – The Humanitarian Side of Project Management/PMI Congress Proceedings/Toronto, Canada – Sept, 2005

Society for Advancement of Management Conference 2005 – Building a Parallel Career and Winning Strategies for Virtual Project Managers/SAM Congress Proceedings/Apr, 2005

PMI North American Congress 2004 - Leading through conflict in a virtual team/PMI Congress Proceedings/Anaheim, CA – Oct, 2004

PMI South American Congress 2004 - Leading through conflict in virtual teams: A study of best practices/Buenos Aires, Argentina – Nov, 2004

PMI Symposium 2002 – A Chaordic Leadership Model for Virtual Project Management Environment/PMI Symposium Proceedings/San Antonio, TX – Oct, 2002

Academy of Management – Conference Paper Reviewer – 2004 to present

Project Management Journal – Editorial Board – 2007/2008

Project Management Institute Research Conference Paper Reviewer – 2006 to present

American Strategic Management Institute 2008 - Enhancing PMO Performance: Creating and Utilizing a Virtual Project Management Office

Project Management Institute Research Conference 2008 - Modern Virtual Project Management: The Effects of a Centralized and Decentralized Project Management Office/Warsaw, Poland – July, 2008

Project Management Journal - Modern Virtual Project Management: The Effects of a Centralized and Decentralized Project Management Office – August, 2008

Society for Advancement of Management Conference 2009 – Complexity Theory and Virtual Projects/SAM Conference Proceedings - March, 2009

Project Management Institute North American Congress 2009 – Ethics and the Virtual Project Manager/Orlando, FL – October, 2009

Society for Advancement of Management Conference 2010 – Complexity Theory and Culture/Las Vegas, NV – March 2010

Complexity Theory and Project Management – October 2010 – Wiley Publishers

Society for Advancement of Management Conference 2011 – Cultural Complexity in Virtual Project Management/Orlando, FL – March 2011

Project Management Institute EMEA Congress 2011 – Complexity Theory through the lens of Risk – The BP Crisis/Dublin, Ireland – May 2011

Virtual PMOs – Best Practices and tips – May 2011 – Management Concepts

Project Management Institute's PMO Symposium - PfMP and Talent Management/Miami, FL – November 2014

Society for Advancement of Management Conference 2015 – Situational Awareness, EI and Project Management/Las Vegas, NV – March 2015

Project Management Institute's PMO Symposium – Portfolio Manager, the CEO's best friend/Phoenix, AZ – November 2015

Project Management Institute's Long Island Chapter – PgMP: Why it is an important certification/Long Island, NY – November 2015

Society for Advancement of Management Conference 2016 – Situational Awareness, EI and Project Management Part 2/Reston, VA – March 2016

Project Management Institute North American Congress 2016 – Situational Awareness: Do you have the Emotional Intelligence?/San Diego, CA – Sept 2016