

Harbour's Reach Booking Conditions

1. Reservations on apartments are accepted subject to availability and may be held for 7 working days (less at peak times or for last minute Bookings). Payment must be made within this time to confirm the booking. If payment is not received within the time stated, the Reservation will be cancelled without notice to the Client.
2. Bookings can be confirmed by payment of a Booking Deposit of one-third of the total Rent, if the Booking is made more than 60 days before the start of the holiday. If the Booking is made less than 60 days before commencement of the holiday, the full Rent is due at the time of booking. A Booking Form from Harbour's Reach's brochure pack or received via e-mail should be sent with the payment cheque.
3. Harbour's Reach reserves the right to refuse to accept a Booking and, in this event, all fees paid will be immediately refunded. Bookings are normally accepted for family groups only, not groups of young people or all male or female parties.
4. Once the Booking is received and accepted by Harbour's Reach, the Clients are liable for payment of the Balance of the Rent 60 days before the start of the holiday. Non-payment by the due date will be treated as a cancellation and Harbour's Reach may re-let the property without reference to the Client who remains liable for payment of the full amount. Credit will be given for any rents received as a result of re-letting, less Harbour's Reach's expenses.
5. All rents are from Saturday to Saturday and include electricity, heating and colour television.
6. Harbour's Reach will supply towels, tea towels, bed linen, duvets and pillows.
7. If you have to cancel your holiday, please give as much notice as possible and we will do our best to re-let your accommodation and return any balance paid to us arising from re-letting. If we are unable to re-sell your booking your deposit will be forfeited and the whole cost of the holiday will be due. We recommend that you take out insurance that covers you for any losses from cancellation.
8. Acceptance of a Booking by Harbour's Reach confers upon the Clients the right to occupy the property for a holiday within the meaning of Section 9 of the Rent Act 1977.
9. Under no circumstances may people other than those specified on the Booking Form occupy the property. The Client agrees to take good care of the property and will be responsible for the full cost of any damages or breakages and any exceptional cleaning. The Client will leave the property and its contents in a clean and tidy condition prior to vacating the property. The Client will not cause any annoyance or become a nuisance to tenants or occupants of adjoining premises.
10. Harbour's Reach is a non-smoking establishment.
11. Pets are not allowed at Harbour's Reach, however there are several good kennels in the area.
12. Lettings are for a minimum of one week during the high season and a maximum of four weeks. Lettings commence at 3.00pm on the first day of tenancy and end at 10.00am on the day of departure unless notified otherwise. The period cannot be exceeded unless Harbour's Reach gives approval in writing and the Clients will be liable for any extra cost of whatsoever nature incurred because of an unauthorised extension.
13. If, for any reason, beyond Harbour's Reach's and/or owner's control, the property is not available on the date booked, all rent and charges paid in advance by the Clients will be refunded in full, but the Clients shall have no further claim against the owners or Harbour's Reach.
14. Harbour's Reach reserves the right to reasonable access to the property by the owners or their staff.
15. Whilst every effort is taken to ensure the accuracy of descriptions of the property, Harbour's Reach can accept no liability for inaccuracies in these details. Harbour's Reach cannot accept any responsibility for or be liable for any loss or damage resulting from information given or statements made. The management will not accept liability for any accident, injury, loss or damage to persons or property occupying or using any part of Harbour's Reach, however caused.
16. In the event of any complaint, the Client must immediately notify Harbour's Reach so that an on-the-spot investigation can be made during the tenancy. In no circumstances will compensation be made or correspondence be entered into in connection with complaints raised after the property has been vacated.
17. Harbour's Reach reserves the right to amend prices quoted, due to errors and/or omissions, or VAT rate changes.
18. If there shall be a breach of any of these conditions the owners or Harbour's Reach's staff may re-enter the property and terminate the tenancy without prejudice to the other rights and remedies of the Landlord. The Contract is deemed to have been made at Harbour's Reach, King Charles Quay, Falmouth, Cornwall, and the proper law of the Contract is English.
19. The person who signs the Booking Form certifies that he or she is authorised to agree to the Conditions of Booking on behalf of all persons included on the booking form, including those substituted or added at a later date. The signatory and/or the Client must be a member of the party occupying the property.
20. Parking: No responsibility can be taken for loss of or any damage to (a) any vehicle (b) anything in or on or about the vehicle however such loss or damage may be caused.
21. In case of any discrepancies between these conditions and the contents of the website, these conditions shall prevail.